



DIAGNOSTIC AND INTERVENTIONAL ENDOSCOPY • ERCP • CAPSULE ENDOSCOPY • ACNES

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## Telehealth Policy and Informed Financial Consent Dr John Ombiga

A “Teleconference” or “Telehealth” appointment is a professional attendance with a Specialist via telecommunication, rather than a face-to-face appointment. This can be via telephone or video call (Skype, FaceTime etc.)

### Options for Telehealth:

- Telephone: Mobile/Land Line
- Face Time: Apple iPhone users only  
Dr Ombiga’s ID: ombiga@icloud.com
- Skype: An account must be set up prior to your appointment and can be downloaded via the App Store (Apple) or Google Play (Android). *Please provide your Skype ID to reception.*  
Dr Ombiga’s ID: j\_ombiga1

Telehealth consultations are only given an approximate time, this could slightly vary on the day due to unexpected delays.

**Fees:** An invoice for an Out-of-Pocket fee may be emailed to you for payment prior to your appointment. Please be aware, your OOP fee charged for your procedure only covers **ONE** follow up appointment.

Direct deposit is the preferred method of payment:  
Name of payee: Cairns Gastroenterology  
BSB: 032-326  
Account: 133-133

MasterCard / Visa credit or debit card payments are also accepted via the PayWay link OR on our website under “Patient Payments” <http://www.cairnsgastro.com.au/patient-payments/> and are subject to surcharges. Please use your name or invoice number as the reference for your deposit.

Due to Covid-19 measures, cash or cheques will no longer be accepted by our practice.

**By signing below, I confirm that I have read and understood the information above.**

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Signature: \_\_\_\_\_

Today’s Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_